# U-Idaho Extension   | Canyon County Master Gardener Volunteer Plant Clinic

Phone Call   ☐
Walk-in      ☐
Email        ☐

## Client Information Form – PLANT PROBLEM

Date:_____ Master Gardeners on Duty:_____

Client Name:_____

Address:_____

City:_____ Zip:_____

Phone Number(s):_____ Best Time to Call:_____

Email:_____

Was a sample submitted? ☐ YES ☐ NO   If yes, where is it? ☐ Fridge  ☐ Hallway ☐ Other_____

Was a photo submitted? ☐ YES ☐ NO    If yes, where is it?_____

| **Type and Variety of Plant (if known):** **Describe the Problem:** | **Draw map of plant location. Indicate direction.** |
|---|---|
| | |

How long has this been going on?

Are any other plants affected? ☐ YES ☐ NO

If YES, what kinds?

Have you noticed a pattern to the damage/disorder?

Describe your soil:

Age of plant:

Did you plant it?

Plant is located in ☐ lawn, ☐ landscape, ☐ parking strip ☐ other:_____

Do you use mulch around the plant? ☐ No  ☐Yes:
☐plastic  ☐fabric  ☐rock  ☐rubber  ☐wood chips

Sun Exposure: ☐shade  ☐partial sun  ☐full sun

How is your plant watered?

How often?          For how long?

List all insect killers you have used anywhere:

List any and all weed killers you have used anywhere:

List any and all fertilizers you have used anywhere:

For Trees: In the past five years, has the tree:

☐ had any construction done near it?

☐ been subject to a change in grade?

☐ experienced any injury to trunk or roots?

☐ had a new lawn or garden installed around it?

Explain:

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**Our Answer or Solution:**




**Publication(s) given or mailed to client:**

| Sources Checked: | | Page Numbers: |
|---|---|---|
| | | |

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**Call is Complete. Client was:**

☐ Given an answer by phone
☐ Given an answer by voicemail
☐ Given an answer in person
☐ Mailed information
☐ Emailed information


☐ Sent to _____
for additional help




Initial_____, date _____
    and place in the **FINISHED CALLS** box.

☐ Tree & Turf Team Completed

**Call is *Not* Complete. Client was:**

☐ Called or ☐ emailed for more information:

| Date | Left Message | No Answer | MG on Duty |
|---|---|---|---|
| | | | |
| | | | |
| | | | |

Do not try more than three times to reach a client.
If you've tried with no luck, check here ☐

Then initial _____, date_____ and place
    in **FINISHED CALLS** box

☐ Tree & Turf Team Completed

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**Call is *Not* Complete. I'm waiting for an answer from someone else:**
☐ Sample  ☐ Photos were sent to _____ on _____
                                              Person or Facility                                      Date

Answer received:



Answer was communicated to client ☐ by phone, ☐  by message, ☐ in person, ☐ by mail, ☐ by email

**Call is Complete**. Initial _____, date_____ and place in **FINISHED CALLS** box**.**

☐ Tree & Turf Team Completed