ACTION ITEM

When renting vehicles through Enterprise, university employees must put the State of Idaho contract number #PADD1073 on the rental agreement and request BOTH auto liability and physical damage coverage.

BACKGROUND INFORMATION

Renting vehicles through Enterprise is a great benefit for our travelers. We save \$ 500 in deductibles, and if a claim occurs, Enterprise is responsible for handling the claim for us.

However, in some recent claims, we found out that university employees have not rented the cars correctly, and lost out on coverage and claims handling. One even got their Personal Auto insurer involved.

When renting Enterprise vehicles:

- State on the contract that you are renting this through the State of Idaho contract #PADD1073 This differentiates the contract from a personal rental.
- State on the contract that you choose BOTH auto liability and physical damage.
 This provides coverage for both the damage you do to others (liability) and any damage to the rental car itself (physical damage).

Before you travel:

(1)

Learn more about preventing and reporting all types of losses with the attached "What to do about incidents and Losses"

(2)

If you are renting a vehicle, you must take along the attached

- Auto Accident Guide
- Citizen Claim Procedure

Attached please find **electronic copies** of the Auto Accident kits.

For each vehicle, please:

- Print out DOUBLE-SIDED Auto Accident Guide please make sure this prints out double-sided
 - This will fold into a tri-fold brochure, with the Evidence of Coverage as the front page
- Print out SINGLE-SIDED Citizen Claim Procedure, and tuck it into the brochure

You can save these forms, and generate new brochures as needed.

If an Enterprise (or any) auto claim occurs

- Follow instructions on the Auto Accident Guide
- Show the police the Certificate of Financial Responsibility on the front of the Auto Accident Guide

(Remember, the TITLE of the vehicle will determine which auto coverage responds. Never give your Personal Auto Policy info out if you are traveling on university business in a rented vehicle or UI titled vehicle. If you are traveling in your personally titled vehicle, then your Personal Auto Policy must respond. Please know <u>before</u> you go.)

- Give the other party the Citizen Claim Procedure
- In an Enterprise rental vehicle, when you turn in the car, tell the rental desk the vehicle is on State Contract PADD1073, and Enterprise is responsible for the claim.

Questions?
Please contact me.

Nancy Spink, ARM-E

Risk Manager University of Idaho call 208/885.6177

email <u>nspink@uidaho.edu</u> visit Facilities Annex

mail 875 Perimeter Dr. MS 2285, Moscow, ID 83844-2285

State of Idaho CERTIFICATE OF FINANCIAL RESPONSIBILITY Show evidence of coverage to Assured: The State of Idaho, its agencies, health districts, **Evidence of Coverage** and permissive users of these vehicles. Covered Vehicles: All owned and leased vehicles of the State of Idaho. police when requested **Auto Accident Guide** The Department of Administration, Risk Management Guaranteed By: University of Idaho Program, which self-retains the automobile liability exposure for the State of Idaho. July 1, 2015 Effective Date: **Expiration Date:** Continuous Faith Cox, Manager - Risk Management Program KEEP THIS CERTIFICATE IN VEHICLE AT ALL TIMES VALID ONLY IN STATE OWNED OR STATE LEASED VEHICLES provide all other information and comments only Do be courteous. If the other party feels that the Procedure (green form)." Do NOT give the other university driver is responsible for the accident, physical damage insurance, please obtain two Complete as much as possible at the accident estimates of repair costs and forward to Risk Give information as requested by police and If the university vehicle is covered by auto NOTE: Do not delay sending this accident provide him/her with the "Citizen's Claim 4. Do not accept responsibility for the 1. Offer Assistance to anyone injured party a copy of the Auto Accident Guide. University of Idaho Risk Management to University Risk Management Office. Do not move injured unless absolutely 3. Don't comment on the accident. Obtain estimates of damage. eport: send estimates separately **Auto Accident Guide** Management at mail stop 2285. 875 Perimeter Dr., MS 2285 University of Idaho Moscow, ID 83844-2285 **■** Instructions 4. Fill out this form. 2. Notify the police risk@uidaho.edu site. Send to: OR mail to accident. necessary police the Evidence of Coverage on the front Procedure (green form)." Do NOT give the provide him/her with the "Citizen's Claim If the other party feels that the university Keep a safe distance from vehicle in ✓ Operate cell phone ONLY when not What to give the other vehicle driver is responsible for the accident. You may show the other vehicle and the other party a copy of the Auto Accident ✓ Use "cover your brake" technique Take a moment to learn the car Always check your blind spot Choose to drive defensively **Auto Accident Guide** Safe Driving Tips University of Idaho Pass safely, if you must of this Auto Accident Guide. Back up safely Start slowly ✓ Slow down Stop safely Buckle up front of you driving Guide.

Univ. Driver Name:	Which Department:	īt	If An Accident Invo	If An Accident Involves Serious Injury or
Vandal #	Dept. Owned	Yes or No	Extensive Property Damage,	/ Damage,
Work Phone #	Work Address:		Contact (208) 885-	Contact (208) 885-6177 University of Idaho,
Univ Contact:	2000		— Risk Management immediately.	immediately.
(If Not Driver)	Phone Number:		Supervisor's Signature:	gnature:
A. DESCRIPTION OF ACCIDENT	0.0	OTHER VEHICLE	G. Po	Police & Comments
Date: Time:	Owner Name:		1 =	
Place/Location:	Address.		Which Dollar	
	yaniess.		Which Police Force?	
			Report #	
Describe what happened:			What Citations wer	What Citations were issued and to whom?
	Driver			
	Phone Number			
	Yr./Make Vehicle		Who do you think was at fault?	was at fault?
	License Plate #			
	Damaged Parts		Why?	
	Insurance Co. Name			
	Insurance Co. Policy #			
B. DIAGRAM ACCIDENT	E. OTHER	R PROPERTY DAMAGE	I	WITNESSES
	Owner:		Name:	
	Address:		Address:	
	Damage:		Telephone, Home Telephone, Work	
			Name: Address:	
A B C			Telephone, Home Telephone, Work	
A=University Vehicle, B, C=Other Vehicle(s)		F. INJURED	I. UNIVER	UNIVERSITY VEHICLE
C. Speed of your vehicle before accident:	Injured Name:		Vehicle Plate#	
Did either driver signal?	Age		Make Model YR	
If so, Describe	Address:		# NI/	
Weather Road Condition	Nature of Injury:	My Veh. Other Veh. Pedestrian	h	
Visibility	Injured Name:		Where can vehicle	
Traffic controls - note on diagram	Age:		be seen?	
Comments	Address:			
	of	My Veh. Other Veh. Pedestrian	Н	If not drivable, move to a secure location.

CITIZEN'S CLAIM PROCEDURE FORMS

Carry in vehicle with UNIVERISTY AUTO ACCIDENT GUIDE

If the other party feels that the university driver is responsible for the accident, provide him/her with the "Citizen's Claim Procedure" slip.

CITIZEN'S CLAIM PROCEDURE

Idaho Code § 6-901 through 929, known as the Idaho Tort Claims Act, makes provision for claims against the state or employees of the state.

A Notice of Claim must be filed within 180 days from the date the claim arose or should have been reasonably discovered. It must include the following accurate information:

- 1. Name and residence address of the person making the claim
- 2. Date, time, location of the occurrence
- 3. Description of circumstances, actions, conduct which gave rise to the occurrence
- 4. Description of any damage or injury resulting from the occurrence
- 5. Repair estimates (2), bills, or other documentation

No claim can be processed unless it is properly and timely filed with the Secretary of State.

Please submit the claim to:

Secretary of State State of Idaho P.O. Box 83720 Boise, ID 83720-0080

FAX: 208-334-2282

EMAIL: CLAIMS@SOS.IDAHO.GOV

2016 State of Idaho

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EMAIL: CLAIMS@SOS.IDAHO.GOV

2016 State of Idaho

WHAT TO DO ABOUT INCIDENTS AND LOSSES (Before, during, after)

RISK TOOLBELT

What could possibly go wrong?

http://www.uidaho.edu/infrastructure/pss/risk-management/risk-planning

"Types of Risk" from Risk Assessment Guide

BEFORE A LOSS OCCURS – Prevent and mitigate

If you see something, say something

http://www.uidaho.edu/infrastructure/pss

People / reputation concerns

Your supervisor, and Matt Dorschel – behavior of concern

Todd Perry – Vandal Alert

Penny Martinez - Security

Physical safety concerns

Environmental Health and Safety

http://www.uidaho.edu/infrastructure/pss/ehs

Report a Safety Concern (lower left corner)

Facilities services

http://www.uidaho.edu/infrastructure/facilities

Reputation and competition – customer service

YOU

TYPES OF RISK

Have you considered...

Hazard risk "Insurance"

Property /business income

Liability/negligence, auto

Workers compensation

Operational risk

People

IT

Management oversight

Business process

Compliance

Strategic risk

Reputation

Economic environment

Political environment

Demographics

Competition

Fiscal risk

Market Credit, Price, Liquidity

DURING A LOSS – Prevent further loss from occurring

You may be the first on the scene

Offer assistance to injured / preserve property

Do not move injured unless absolutely necessary

Notify the police if necessary

Don't comment on the accident.

Give information as requested by police and provide all other information and comments only to University Risk Management Office.

Do not accept responsibility for the accident.

Do be courteous. If the other party feels that the university is responsible for the accident, direct them to University Risk.

Get help from your university partners

See above. Workers Compensation? Report to your supervisor immediately.

AFTER A LOSS – Recover – return to pre-loss conditions

WHAT HAPPENED? REPORT IMMEDIATELY (24 – 48 hours) – Online reporting

https://www.uidaho.edu/infrastructure/pss/ehs/login?destination=/infrastructure/pss/ehs/login/accident-incident-report-form.aspx

If you are asked to provide other information, please respond completely and promptly

Property Forms

http://www.uidaho.edu/infrastructure/pss/risk-management/submit-a-claim

Auto Forms

Should already be in any UI titled vehicles. If not, write to risk@uidaho.edu

"I'm going to sue the University!"

Have them call Nancy Spink at (208) 885-6177

Questions? Contact University Risk http://www.uidaho.edu/infrastructure/pss/risk-management

risk@uidaho.edu

Nancy Spink (208) 885-6177

The Who, What, When Where, Why and How of Trademark Use

Trademark law requires a trademark owner to appropriately enforce its rights in the mark. This is done through only licensing a finite number of companies to produce items utilizing our marks and monitoring the use by entities that are not licensed to do so. If we didn't, our rights to the trademark may be lost or substantially diminished.

That's the backend story of **Why** we have the policies in place that we do. More important for you are the other "W's" and the How.

Who: These steps are specific to the UI internal audience looking to purchase promotional and/or fundraising items. This includes, but is not limited to departments/colleges/student organizations/club sports...

What: You're looking for swag or apparel to promote your department/college/organization or to advertise an event you are hosting (t-shirt as a billboard)

When: Any time you want to use any of the identifying marks of the university on products you need to follow these steps. Exceptions are for items such as stationery, business cards, reports, official publications, and similar materials, and materials used in academic courses.

Where: www.uidaho.edu/swag

How:

- 1. Select Product You can browse catalogs or talk to a sales rep for ideas
- Research Pricing It's a good idea to contact a few companies to get a price comparison. Be sure to ask about shipping charges, set-up fees, rush charges, low-minimum fees, and charges for additional imprint colors.
- 3. Choose Vendor Choose a company from our list of licensed vendors. We accept new companies, but it is also up to the vendor if they choose to license with us. Not the best route as it could take months for them to get online. Although price is important, a company's customer service should also be a determining factor.
- 4. Ask for a Sample Just to make sure you will get what you are expecting.
- 5. Select Design Our licensed vendors are experienced at working with members of the Idaho community; they will assist you in obtaining the desired logos and securing the necessary approvals for your design.
- 6. Fill Out Request Form Linked to on both the main T&L website and the /swag redirect.
- 7. Place Order

Contact: Sue Smalley, sasmalley@uidaho.edu, 885-4007

University of Idaho

I-9 Process and Policy Reminders for EPAFs Users

The following information is intended to be a brief summary of the I-9 process and how it directly affects EPAFs. We will be focusing on compliance, background checks, expiration dates, start dates, and process updates to ensure compliance and accuracy. Please make sure the information that pertains to hiring process is shared with hiring supervisors

- > For I-9 Compliance, Effective Dates and I-9 Date for EPAFs
 - o Contact Human Resources at 885-3638 or hr@uidaho.edu
- > For Background Check Questions
 - o Contact Shelby Hurn at 885-3050 or crimcheck@uidaho.edu
- > For EPAF Questions
 - o Contact Dan Noble at 885-3677 or Myung Chun at 885-3728 or hrepaf@uidaho.edu

I-9 Compliance + Reminders

- <u>I-9 compliance</u> The Form I-9 is required for all employees on the payroll at the University of Idaho, as it verifies identity and employment eligibility.
 - Section 1 of the form must be filled out by the employee <u>ON OR BEFORE</u> the first day of employment
 - Section 2 must be filled out by Human Resources or authorized designee for off-site locations WITHIN THREE DAYS of the employee starting work for pay. If the employee does not provide documents for the employer to fill out Section 2 within three days, they must stop working
- <u>I-9 Timeline:</u>



Please keep a couple things in mind when your departments are hiring new employees:

- Background check will need to be completed <u>prior to employee visiting HR</u> to complete I-9 process! Only
 after Background Check & I-9 Completion can the employee start working
- Employee will need to know the first day they will work for pay (this will need to match EPAF, we will discuss more later!)

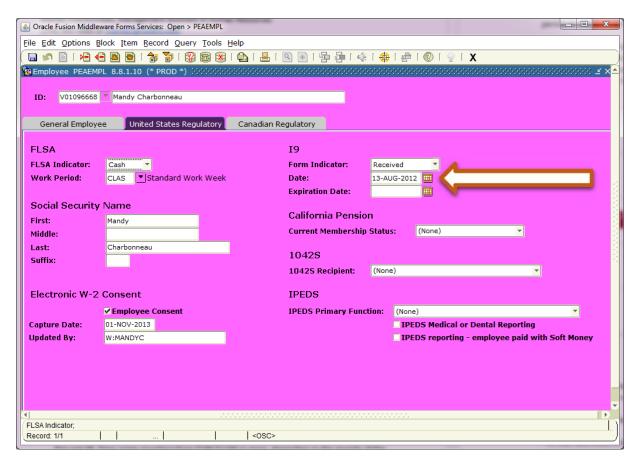
Remember any job related training = paid employment

- We Need Original Non-Expired Document: HR needs original, non-expired documents for verification.
 A list of acceptable documents is available at http://www.uscis.gov/i-9-central/acceptable-documents
- DO NOT SPECIFY which documents the employee should present
- <u>Long Distance I-9s Let's be Proactive!</u> If your department is hiring employees who will be working offsite
 or who will need to start working prior to being on campus HR can make arrangements to have this
 process completed remotely

- Non Compliance Fees \$\$\$: If departments allow employees to start working without completing I-9s, it causes us to be out of compliance with U.S. Citizenship and Immigration Services. If we are audited and fined because of non-compliant I-9s, the hiring **department** (not HR) is responsible for the fine. Fines can range from \$100 \$1,100 or more, depending on the severity of the situation. This could come from department or college budget
- <u>I-9 Expiration:</u> I-9s expire after 3 years. If you attempt to apply an EPAF for an employee whose I9 is expired you will get "<u>I-9 EPAF Error</u>" Please be especially cautious regarding I-9s that are close to expiring. If the EPAF is not completed prior to the I9 expiration date it will create an error when you start the EPAF!

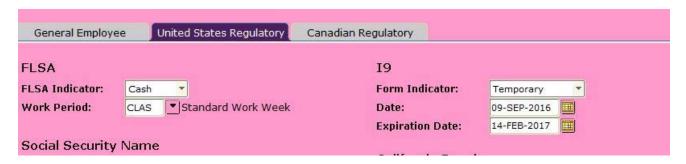
<u>PEAEMPL:</u> United States Regulatory tab – Be Proactive - Prior to discussing start date please look here if you are reappointing previous employees

- o If the date is more than three years old and they have had a <u>break in service</u>, the employee will need a new I-9
- This means you <u>cannot</u> put on an EPAF for this person until we have a new I-9, meaning the employee will need to provide their documents again
- In this example below, if you were reappointing Mandy on <u>August 21, 2015</u>, Mandy would need to visit HR, since it is after her three-year I-9 expiration date



- Continuously employed individuals without a <u>break-in-service</u> do <u>not</u> need to fill out an I-9 after three years. You can check the I-9 date in PEAEMPL. (Screenshot above)
 <u>Example</u>: Employee hired with original start date of 8/15/12. Changing positions effective 10/1/15. As long as end date on original position is 9/30/15 & new position starts 10/1/15 employee does not have a break in service, therefore not needing I9 updated (Continuation or Change EPAF Categories)
 - AS LONG AS THE EPAF PROCESS IS COMPLETED PRIOR TO EXPIRATION DATE!

<u>International Employees</u>: There is a different expiration scheme: Work authorization documents for International Employees may expire prior to I-9 expiration. International employees will have an I-9 status of "Temporary" instead of "Received" in the Form Indicator box and will have an expiration date as well as an I-9 received date. If you are rehiring an international employee who has had a <u>break in service</u> and/or it is near the expiration date, the international employee will need to visit Human Resources to ensure they provide appropriate documents to verify eligibility of employment.



What Does Human Resources Provide the Employee:

<u>Temporary Employees</u>: will receive a Work Authorization Card after completing the I9 process. Typically you should follow the rule no Work Authorization Card = no work

- Includes Employee Classes: Work-Study (SF/SI), Student (ST), Temp Help non-PERSI (T4), Temp Help PERSI (T1) and Temp Faculty, non-Benefit (F9)
- > The Vandal Card (if needed) can be requested after the EPAF is applied

<u>Classified, Exempt, Faculty, and Post Doc Employees</u>: HR sends their information to the Vandal Card Office (Supervisor is cc'd on email request). No Work Authorization Card is issued

The exception to this is an employee that fills out Section 1 of the I-9 but needs to provide documents. The employee has 3 business days to provide documents. If they do not provided documents within that timeframe they are required **stop working**. Supervisors will be emailed with a deadline for these employees. HR will provide the employee with a Work Authorization Card / Vandal Card information once documents are presented

Effective Dates and I-9 Date for EPAFs

- All EPAFs for Original Appointments get put on starting with the actual first day of work for pay
- HR can always confirm if an employee has completed their I-9 or not. It is not acceptable to request
 the date the employee completed paperwork to use for your EPAF start date. All EPAFs for original
 appointments get put on starting with the actual first day of work for pay

Revised HR Processes Evaluating Start Date / I-9 Compliance Issues:

We have recently been taking a closer look at start dates on Original Appointment EPAFs in a few areas:

- An EPAF Jobs Effective Date that is not the same as what the employee originally provided as a start date
- An EPAF Jobs Effective Date that would resolve an original non-compliance
 - <u>Example</u>: Employee visits HR & states "I did training yesterday and my supervisor told me it was OK to come down here after I was done." All work related training is paid employment; If the employee does visit HR on or before the first day of employment this is a clear non-compliance. EPAF is then created with a different date than what the employee provided.
- An EPAF Jobs Effective Date that creates a non-compliance
 - <u>Example</u>: Employee visits HR on a Monday and states she will start working today. EPAF Jobs
 Effective Date is Sunday.
- A start date that is on a Sunday that is for an employee class that typically does not work on Sunday
 - <u>Example</u>: Typically only GA, Faculty, Exempt and Postdoc employee classes are OK to have Sunday start date....... <u>IF</u> the I-9 was completed <u>prior to</u> their Sunday start date!

Actions we take (for above examples):

- 1. Supervisor will be emailed to verify first day employee worked for pay
- 2. If date provided by supervisor does not match EPAF, instructions are sent to modify EPAF
- 3. If date on EPAF and date provided by supervisor conflict with documented information from employee, the Business Partner will make contact to clarify why there is a discrepancy

^{**}Note: We do document information obtained when an employee states they have started working prior to filling out I-9

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