



I'd like to take this opportunity to introduce myself. My name is Cedric M Brooks, and I'm pleased to let you know I'm your new FedEx account executive. I can be reached at:

**Cedric M. Brooks**  
**1(901)224-2608**  
**cedric.brooks@fedex.com**

Feel free to post this next to your desk or shipping computer so I can be easily reached.

I'm here to recommend the ideal solutions for your shipping needs. As I get to know you and your business, I'll send you information about services and resources that I think might benefit you. I look forward to working with you.

At FedEx, we've built our world-class reputation on reliability, expertise, comprehensive delivery services and worldwide service coverage. There are FedEx<sup>®</sup> services to fit your shipping challenges, whether you need to move freight, meet an emergency deadline or save money on a routine shipment. Therefore, I'm confident FedEx can meet your business needs.

Please utilize the following resources for any assistance needed:

- **Government Billing 800-645-9424 or [govt@fedex.com](mailto:govt@fedex.com)**
- **Customer Service 866-477-7529**
- **Tech Support 877-339-2774**
- **Track a Package [www.fedex.com](http://www.fedex.com) (Manage Tab)**
  
- **All Other Questions: [www.fedex.com/us/findsupport](http://www.fedex.com/us/findsupport)**

Thank you for shipping with FedEx. We value your continued business and I look forward to working with you in the future!

Sincerely,

Cedric M. Brooks