Service Center Committee Minutes
June 2, 2010

Heather Taff called the meeting to order at 10:00 a.m.

Those in attendance were: Heather Taff, Mary George, Carolyn Reader, Paul Nelson, Janice Todish, John Keatts, Kimi Lucas, and Marlana Barden.

The following items were discussed:

Update of Priorities-
Primary focus will be shifting to research areas, first CAMBR and MMBB. Kimi will be updating the listing of potential service centers to include prioritization of them, and current status. Heather will be contacting managers of existing service centers to get the annual rate renewal going, hoping this will be completed by June 30.

ITS-Onsite Services Rate Increase-
ITS is requesting to increase rates from $40 and $50/hour to $50 and $60/hour respectively. Group approved the rate increase. Also, there was discussion of changing the budget title. Heather and John have to look deeper into the issue to know if this can happen. They are hoping to have an answer by the end of this week. Once a decision is made, they will let Janice know so she can get the changes made in the FY11 budget books.

ITS-Telephone Service Increase-
ITS is slowly losing revenue due to less telephone usage. They are hoping to at least break even next year. Therefore, ITS is requesting to increase rates to the following monthly charges:

Intra-building extensions: FY11- $4.00 each
Off-premise extensions: FY11- $12.00 each
Boise Center billing: FY11- $1.00/line
2 wire untreated circuits: FY11- $7.00 each
4 wire untreated circuits: FY11- $14.00 each

The group approved the rate increases.

Other-
Kimi is going to call Ann Norton and handle the questions Ann had about the Optical Imaging service center.

Heather will be setting up another meeting closer to year end.

Meeting was adjourned at 10:40 a.m.