# **Dusty Fleener - Training Coordinator**

#### 22 December 2022

Managing the whole of the University training! Being available to help with any questions or issues. Flexibility to allow everyone a chance to get training done, when the deadline has past. Always has a troubleshoot or a back door trick to help you use the technology, when the technology doesn't seem to want to work with you.

#### Sarah Bergman - Assistant Director of Campus & Event Safety

29 December 2022

Sarah has had a lot on her plate since the tragedy's this fall. She has handled it with grace and perseverance. Keep up the great work Sarah and know that everything you do for the campus community is appreciated.

#### Melissa Gottschalk - Management Assistant

3 January 2023

Melissa is incredible and does SO many things for the department. All of the students, staff, and faculty count on her when they need something. She juggles a million things, reprioritizing as needed to make sure the most urgent needs are met despite constant issues with understaffing. She does it all with a great sense of humor and she always treats people with respect. All of this is in spite of significant personal challenges over the past year, which haven't slowed her down or dimmed her bright light. I'm so grateful she is part of the team!

# Cretia Bunney - Director, Payroll

11 January 2023

Like other areas on campus, staffing challenges are overwhelming. For a payroll team of 4 total members, this is already an overwhelming charge. However, for the past several months payroll has been operating with as a few as one regular member for months at a time, yet campus payroll continues. Thank you for the dedication and hard work to make sure campus continues to get paid even when staffing challenges are beyond overwhelming. This is no small feat, and campus is unaware because you charge forward working evenings, weekends and holidays to make sure we all get paid and campus is unaware of your effort because you do it behind the scenes. THANK YOU!

# **Dusty Fleener - Training Coordinator**

11 January 2023

Dusty has been an amazing help during the FY23 All Employee Required Training. Dusty provided updates regarding the status of our group and helped resolve issues within his authority. He provided information whenever requested. Great help and attitude.

#### **Megan Pratt - Executive Assistant**

13 January 2023

Megan is quite amazing at her job. She manages to keep everything moving, searches, timesheets, meetings for executives, has supervising responsibilities. Not sure what University Advancement would do without her.

#### Sharon Jemes - Senior Programmer/Analyst

23 January 2023

Sharon held a Zoom training on Argos for two members of our department and as a result we became aware of the staggering number of uses for Argos that will create more efficient workflow at our office and at the Registrar's Office (who will save time responding to PTS requests throughout the year). An epic conclusion to her well-presented, extraordinarily understandable teaching and consulting session was a concise, well-organized follow email outlining what we had done and next steps for all parties. It was easily one of the tope two best online training experience I've had at U of I. I'm grateful for Sharon's time, expertise, and approachability.

# Eric Everett - Interim Lead, PreAward Unit

23 January 2023

Eric Everett is the epitome of excellence. His customer service is always above and beyond expectations. As the lead for all pre-award sponsored project submissions, he successfully juggles a very high volume workload with constant congruent deadlines. I am aware of his responsibilities and am constantly amazed by his ability to respond to questions timely and thoroughly. Today is just one small example of many: I sent a question and anticipated a response in a day or two because I know how busy all of our Office of Sponsored Programs teams are and how much support they provide to the entire campus. Eric responded within 5 minutes! Eric deserves a promotion and a raise - at the very least he deserves a great big shout out: Thank you Eric!!!

# **Rebecca Frost - Assistant Registrar**

24 January 2023

Rebecca is always a delight to work with. She is thorough and detailed and responds in a timely manner. Thank you for all that you do Rebecca!