

Tier II / Tier III Medicare Part D Reimbursement FAQ

What criteria determine my eligibility?

- Must be a Tier II or Tier III retiree; and
- Must be Medicare eligible; and
- Must be enrolled in Health Plan A; and
- Premiums for your UI Health Plan must be paid in full.

Is my spouse eligible for the reimbursement?

- No, only the UI retiree is eligible for this reimbursement.
- The HRA account does not have right of survivorship (non-transferrable).

How will the University of Idaho process my reimbursement?

- A Health Reimbursement Arrangement (HRA) account will be set up in your name.
- If eligible, on or about the 5th of the month following the quarter ended, a deposit will be made to your HRA account (i.e., quarter of January 1 through March 31 will have a deposit made on April 5).

How much will I receive?

- Reimbursement payments are based on the federal amount for that particular calendar year.
- The first deposit in each calendar year will be equal to 3 months of the previous year calendar rate and the remaining 3 deposits will be at the current calendar year

What if I become eligible in the middle of a quarter?

- An HRA account will be established during the quarter you become eligible.
- The first deposit to the HRA will be calculated on the number of months you were eligible during the quarter (i.e., retiree becomes eligible in the 2nd month of the quarter; therefore, the deposit will be for 2 months at the federal rate and paid on or about the 5th of the month following the end of the quarter).

How does my HRA work?

- A debit card (VISA) will be issued in your name by HealthEquity. You may use this debit card to pay for any IRS Section 213D expense up to the amount available on the card.
- If you do not wish to use the debit card, submit a copy of your Explanation of Benefit (EOB) or a receipt for your medical services or prescriptions provided along with an Retiree Reimbursement Arrangement form to HealthEquity. Claims can be made by fax, email, or mail. Forms and filing instructions can be found at www.myhealthequity.com.
- Unused balances will rollover between calendar years.

How is my account handled in the event of my death?

- Months will be paid through the date of death (i.e., deceased on March 1 – January through March will be paid; deceased on February 28 – January through February will be paid, but not March).
- In the event of the Participant's death, the Participant's spouse (or if none, the Participant's executor or administrator) may apply on the Participant's behalf for eligible reimbursements. The deadline to apply for reimbursement after a Participant's death is the end of the sixth month immediately following the quarter ending in which the Participant's death occurred.
- Following this open run out window, the HRA account will be closed and any remaining funds will revert back to the University of Idaho (i.e., date of death is November 21; any outstanding claims incurred by the deceased Participant must be submitted by June 30).

How is my account handled in the event I opt out of health coverage?

- In the event that a Participant opts out of Qualifying Health Plan coverage, the Participant may apply for eligible reimbursement after opting out until the end of the sixtieth day immediately following the quarter ending in which the Participant opted out of coverage.
- For example, if the Participant opted out of Qualifying Health Plan coverage in September, any outstanding claims incurred by the Participant must be submitted by November 29.
- An opt-out is permanent.

CONTACT INFORMATION

Participants

- Hours of Operation: 24 hours a day, 7 days a week
- Phone: 866-346-5800 (Member Services)
- Website: www.myhealthequity.com; 24 hours a day participants can log in to their account

Account Balance Information:

- Log into your HealthEquity member portal; on the home screen, there will be an **Account Balances** widget OR
- Contact Member Services, 888-769-8696 (available 24 hours a day, 7 days a week)

Claims Information

- Claims Fax: 801-999-7829
- Claims email address: memberservices@healthequity.com
- Claims Mailing Address:
HealthEquity
Attention: Reimbursement Accounts
15 W Scenic Pointe Dr, Ste 100
Draper, UT 84020

Website: www.myhealthequity.com

Debit Card

- Report a lost/stolen card to Member Services, 888-769-8969 (available 24 hours a day, 7 days a week)