

## **FEBRUARY 2022**

### **Stuart Hierschbiel and Ariana Burns - Creative Services**

25 February 2022

Stuart Hierschbiel and Ariana Burns are amazing. They have come to our assistance many times, and are always so courteous, helpful and accommodating. They go the extra mile to get our print orders to us when urgently needed. We greatly appreciate all of their efforts on our behalf!!

### **Andrew Williams - Operations Manager**

25 February 2022

Stood up for complete staff, ask mark mcguire.

### **CAA Administration Team- Quinn Kendall, Amanda Myron and Sandi Klingler**

25 February 2022

Thank you to Quinn, Amanda, and Sandi for all you do! I appreciate all of you taking on new tasks, learning new processes, and supporting the College of Art and Architecture as we continue to work through our new staffing model with limited staff. Your efforts are greatly appreciated!

### **Aubrey Miller - Web Coordinator**

24 February 2022

Aubrey was quick to respond to my urgent web request and she made the web changes live, even staying a little late to do so. I appreciate that so much, she really made the day for myself and my colleagues!

### **Shane Snyder - Web Team Manager**

24 February 2022

Shane was very responsive and helpful when I needed an urgent web change. I really appreciate his help and cheerful attitude. Thank you!

### **Lisa Snyder - Assistant to the Vice President of Research**

24 February 2022

While Lisa is officially the assistant to the VP and she does a great job at that, she also works tirelessly to keep all of ORED running smoothly. She is accessible, great at keeping lines of communication open, and efficient at getting problems resolved. When I started in ORED, she made me feel welcome and answered many of my questions about the onboarding process. Now I feel lucky to work with her day-to-day as part of the team.

## **Lisa Snyder - Assistant to the Vice President of Research**

24 February 2022

Lisa Snyder is the steadfast, guiding force that keeps the Office of Research and Economic Development (ORED) operating smoothly. In addition to running a busy VP office, Lisa keeps track of over a hundred employees and more than dozen units and institutes, and does so professionally and with grace, even when short-staffed (and juggling multiple duties). I can count on her to remind us of important deadlines and keep us abreast of our fellow ORED staff members, whether it's good news, or to solicit support. Lisa annually organizes a Christmas For Kids event for ORED, giving us an opportunity to share. When I have a question, whether it's about an administrative procedure, a safety issue, or even restocking paper towels in the restroom, I know I can go to Lisa - she'll have an answer, or help find a solution. She is a gem and a huge asset to U of I!

## **John Grimes - Grants & Contracts Specialist**

21 February 2022

John has done a magnificent job spring cleaning the equipment in the College of Engineering. Over ten truckloads of equipment was surplused and made space for the current work of faculty in the college. One of the pieces of equipment that was sent to surplus was in turn purchased by a researcher at the University of Arizona. The researcher sent a note to me explaining what an excellent job John had done to ensure that he piece of equipment was sent properly and that the service was excellent!

## **Valerie Hutchinson - Administrative Financial Specialist**

17 February 2022

Valerie went above and beyond to procure some data that was needed for grant for student scholarships being submitted to the National Science Foundation. This task took time and effort way beyond Valerie's normal duties, and she graciously completed it in time for the submission deadline. It's helpful and dedicated people like Valerie that make the U of I a great place to work!

## **Douglas Schumacher - Maintenance Craftsperson**

10 February 2022

Doug routinely goes above and beyond for the residents in our family housing apartments, making sure their needs are met in a friendly, professional and timely manner. Doug is praised every month by multiple residents in the service request survey that's sent to every resident both students and staff after a service request has been completed. Below is an email sent to the Housing office from one of our staff residents on February 7, 2022:

Dear Ms. Kanikkeberg & Ms. Charity,

I just wanted to send a note of thanks for the awesome job that Doug is doing. He provides support/maintenance for our building of Taylor Ave. He always does an excellent and thorough job and goes out of his way to make sure the residents are happy.

Have a wonderful rest of the day!

Sydney Freeman, Jr., Ph.D. CFD, COI, SOLC, EMC

Professor

Leadership & Counseling Department

## **Kammi Kruckenberg - Mail Carrier/Clerk**

10 February 2022

Kammi worked closely with our department to track and deliver our large shipment of COVID-19 testing supplies. The shipment came in many boxes over many days and Kammi was so helpful in getting them to us in a timely manner, coordinating pick up and delivery, and keeping us posted. She was professional and thoughtful and extended above and beyond customer service. I appreciate seeing her every day when she stops by to deliver and pick up our campus mail!

## **Jarid Summers - Technology Solutions Partner 1**

4 February 2022

As our team's favorite IT guru and troubleshooter, Jarid not only provides solutions to our IT needs and challenges, but does so professionally and promptly. He often goes beyond the problem at hand, offering longer-term strategies that enhance day-to-day operations. I am grateful to have Jarid as our IT partner at UI!

## **Nancy Holmes - Proposal Development Specialist**

4 February 2022

Nancy is a great listener and mentor. She has excellent experience and the personal skills to help new staff and faculty learn about resources both at UI and with local and federal sponsors. Everyone seems to know Nancy and she has touched many people's lives in positive ways.

## **Heather Nelson - Associate Director, OSP**

4 February 2022

Heather has been very helpful in onboarding new staff outside of OSP and helping us learn the ropes to make things efficient and effective across research programs. She is good at finding a balance between involving her team and protecting them. She has helped me find data for assessing research trends and advised me on how to help faculty work well with OSP in proposal submission, and which of the OSP team can help answer questions or provide further guidance.