

Banner 9 Admin Pages FAQ

Why are we upgrading to Banner 9?

Vendor support for Banner 8 (our current version of Banner) will be terminated at the end of the 2018 calendar year. This means all schools, University of Idaho included, must move to Banner 9.

Who is impacted by the upcoming changes?

The upgrade in October 2018 affects only users of administrative Banner (aka Banner INB).

Does the change impact VandalWeb?

Not as part of the changes coming in October 2018. VandalWeb will be upgraded in phases through calendar year 2019.

What functionality will be lost in Banner 9?

None. All features of Banner 8 are included in Banner 9 Admin Pages. A caveat to this statement is that we are no longer supporting department customizations, so some internal process may be somewhat different. Contact your departmental module leader or Banner trainer for details.

How can I access Banner 9 Admin Pages?

The link to production Banner 9 won't be published roll-out on October 1, 2018. However, we have a test environment available for users to familiarize themselves with Banner 9 Admin Pages at:

<https://banneradmintest.uidaho.edu:8443/applicationNavigator/seamless>

What browser should I use?

Any modern browser can be used for Banner 9 (Chrome, Firefox, Edge, Safari, etc). Make sure you are using the latest version available for best results.

NOTE: Ironically, Internet Explorer (the required browser for Banner 8) does not handle Banner 9 very well. If you are a PC user, you may want to try Microsoft Edge instead.

Is anything else required to access Banner 9 Admin Pages?

No. Client-side Java and other plug-ins are not required for Banner 9.

NOTE: Java is required as long as you are still using Banner 8.

Will Banner 9 work on mobile devices?

Yes! Banner 9 works well on large-screen mobile devices like tablets and iPads.

NOTE: Although Banner 9 is accessible from a phone, the user experience is not ideal.

How do I log in to Banner 9 Admin Pages?

Single Sign-On and Two-step verification (Duo) is enabled for Banner 9. You will log in using your U of I network credentials.

How do I set-up Duo for Banner 9 Admin Pages?

Assuming you already using Duo for other application logins, there is nothing else you need to do. If you are not registered for Duo already, contact your area's TSP for assistance.

Does Banner 9 work like Banner 8?

The basic architecture does not change between Banner 8 and Banner 9. You'll find that, for the most part, differences are mostly in appearance and navigation. We strongly recommend logging into our test environment and acquainting yourself with forms you use most often. We also recommend viewing the short navigation video that describes the common differences between Banner 8 and Banner 9.

<http://www.webpages.uidaho.edu/PDL-Training/Banner/B9NavCurrent/story.html>

There may also be some functional differences in specific forms. This may be a result of vendor design changes or our decision to no longer support local modifications to the Banner application. Contact your departmental module leader or Banner 9 trainer for details on any functional changes in your area.

Can the Banner 9 color scheme be changed?

Ellucian (Banner's parent company) has stated the following as of 8/16/17: "Individual users cannot choose a personal color in the Banner 9 applications at this time. Personal color (theme) choices is on the backlog, but not yet scheduled for a particular release."

Are there visual differences between the pre-production (PPRD) and production (PROD) Banner 9 environments?

The main difference between PPRD and PROD is the background of the main page in the application (referred to as Application Navigator). In pre-production, the background is a solid gold color. In production, the background is an image of the U of I administration building.

Where can I access further information on the Banner 9 implementation?

We have created a project webpage that includes current news about the implementation and links to helpful documents that further explain the differences in Banner 9. The webpage can be accessed at:

[Banner 9 Admin Pages Implementation Project Website.](#)