Medicare 2021



What is SHIBA?

SHIBA stands for "Senior Health Insurance Benefits Advisors".

SHIBA is part of the Consumer Services Bureau of the Idaho Department of Insurance (DOI).

SHIBA is funded by the Department of Insurance and Administration of Community Living (ACL).







A Nationwide Organization

SHIBA is part of a nationwide program known as SHIP - "State Health Insurance Assistance Program".

There is a SHIP program in every State. In Idaho we are called SHIBA. In other states it may be known as SHINE, HICAP, SHIIP.

SHIPs are usually housed under various state agencies such as Department of Insurance, Agencies on Aging, and the Governor's office.



SHIBA Offers Information On

Getting started with Medicare –turning 65 or disabled

- Comparing Medigap, Medicare Advantage, and Medicare Prescription Drug Plan choices
- \succ Getting help with Medicare costs
- Understanding your medical bills
- \succ Filing appeals and grievances
- Evaluating long-term care insurance





Medicare & You 2021

Has basic plan information

- Mailed each fall to beneficiary households
- Good for quick comparison
- Plan information isn't comprehensive
 - Only one quality rating

Mailing started in September

New tips for people new to Medicare



Medicare & You The official U.S. gove Medicare handbook

2021



Medicare & You 2021

Helpful Links:

- Plan Finder <u>Medicare.gov/plan-</u> <u>compare</u>
- The "Medicare & You" handbook <u>Medicare.gov/Publications/Pubs/pdf/1</u> 0050.pdf
- ✤ 1-800-MEDICARE (1-800-633-4227); TTY: 1-887-486-2048
- ✤ Idaho SHIBA 1-800-247-4422





Go paperless

Medicare & COVID-19

<u>COVID-19 testing costs:</u>

Medicare Part B covers testing to see if you have coronavirus

You pay nothing if you get it from a laboratory, pharmacy, doctor, or hospital that is a Medicare participating provider

Covered in different locations including some "parking lot" sites and in some circumstances, qualified medical staff may collect your specimen in your home

Medicare Advantage Plans can't charge copayments, deductibles or clinical lab tests to detect or diagnose COVID-19



Medicare & COVID-19

• Expansion of Telehealth Services during COVID-19 Public Health Emergency:

Effective for services starting March 6, 2020:

Waived both geographic and site of service restrictions so people with Medicare *in all areas of the country* can get telehealth services, *including at home*

Effective for services starting March 1, 2020:

Waived restrictions on the *types of practitioners* that can furnish Medicare telehealth services

Waived video requirement to allow use of audio-only equipment for certain Medicare telehealth services





Senior Savings Program/ Insulin Savings

- Select *enhanced* Part D and MAPD plans will offer beneficiaries plan choices that provide broad access to multiple types of insulin
- Provides a maximum \$35 copay for a 30-days' supply in the deductible, initial coverage, and coverage gap phases of the Part D benefit
- The Medicare Plan Finder will include a filter to identify Part D plans participating in the Senior Savings Program model

Participating manufacturers:

- 1. Eli Lilly & Company
- 2. Novo Nordisk, Inc. & Novo Nordisk Pharma, Inc.
- 3. Sanofi-Aventis U.S. LLC



Senior Savings Program/ Insulin Savings

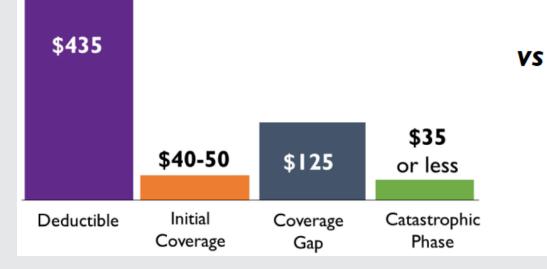
Insulin Costs for Beneficiaries

Current Enhanced Plan

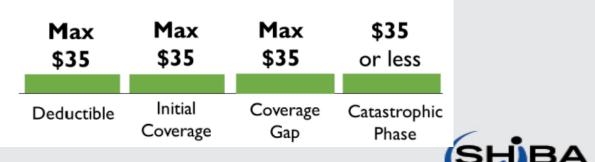
Beneficiary Cost for 30-day Supply

Model Enhanced Plan

Beneficiary Cost for 30-day Supply



Stable, predictable copays through phases



What is the Medicare Open Enrollment?

SMP

OCT 15

-DEC 7

Save money and get the best coverage! It's worth taking time to compare

MEDICARE OPEN ENROLLMENT

A LOCAL MEDICARE COUNSELOR CAN:

*****ACL



Help you compare your current Medicare health or drug plan with other Medicare plan choices



Help you sign up for a new plan

You have until December 7 to make a final decision. Beware of highpressure sales tactics. For trusted, unbiased Medicare information and assistance, call 1-877-839-2675



We have found safe, creative, and socially distanced solutions to continue serving you during the COVID-19 pandemic.

Administration for Community Living 1 Office of Healthcare Information and Counseling MANAGING THROUGH COVID-19 WORK GROUP - SEPTEMBER 2020

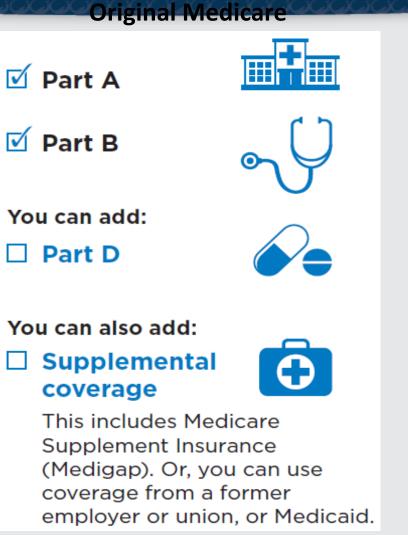


What is the Open Enrollment Period (OEP)

- During the Open Enrollment Period (OEP) you can
 - Join or switch a Medicare Prescription Drug Plan (PDP)
 - Join or switch a Medicare Advantage (MA) Plan
 - Leave an MA Plan and return to Original Medicare
- The OEP lasts from October 15 to December 7
- Take time to review and compare health and drug plan choices
 - Choose and enroll in the plan that fits your needs
- Coverage begins on January 1, 2021
 - You should have membership card/materials in hand



What are the differences between Original Medicare & Medicare Advantage



Medicare Advantage (also known as Part C)

🗹 Part A



🗹 Part B



Most plans include:



🗹 Extra benefits

Some plans also include:

Lower out-ofpocket costs

NOTE: Medicare Supplement Insurance (Medigap) policies only work with Original Medicare.

Comparison Chart (Doctor & Hospital Choice)

Doctor & hospital choice						
Original Medicare	Medicare Advantage					
You can go to any doctor or hospital that takes Medicare, anywhere in the U.S.	In many cases, you'll need to use doctors and other providers who are in the plan's network and service area for the lowest costs. Some plans won't cover services from providers outside the plan's network and service area.					
In most cases, you don't need a referral to see a specialist.	You may need to get a referral to see a specialist.					



Comparison Chart (Coverage)



Original Medicare	Medicare Advantage
Original Medicare covers most medically necessary services and supplies in hospitals, doctors' offices, and other health care settings. Original Medicare doesn't cover some benefits like eye exams, most dental care, and routine exams (see page 51).	Plans must cover all of the medically necessary services that Original Medicare covers. Most plans offer extra benefits that Original Medicare doesn't cover —like some vision, hearing, dental, routine exams, and more. Plans can now cover more of these benefi s (see page 57).
You can join a separate Medicare drug plan (Part D) to get drug coverage.	Drug coverage (Part D) is included in most plans. In most types of Medicare Advantage Plans, you don't need to join a separate Medicare drug plan.
In most cases, you don't have to get a service or supply approved ahead of time for Original Medicare to cover it.	In some cases, you have to get a service or supply approved ahead of time for the plan to cover it.



Comparison Chart (Travel)



Original Medicare	Medicare Advantage
Original Medicare generally doesn't cover care outside the U.S. You may be able to buy a Medicare Supplement Insurance (Medigap) policy that covers care outside the U.S.	Plans generally don't cover care outside the U.S.



Paying for Part A

□ What does Part A cost?

- Most people get Part A premium free If you paid FICA taxes at least 10 years
- □ If you paid FICA < 10 years
 - You may pay a premium to get Part A
 - You may have a penalty if not bought when first eligible.



PART A Hospital Insurance



Hospital Stay Costs- Part A Coverage

For each benefit period in 2020	You pay
Days 1 – 60	\$1,408 deductible
Days 61 – 90	\$352 per day
Days 91 – 150	\$704 per day (60 lifetime reserve days)
All days after 150	All Costs

Paying for Part B

□ What does Part B cost?

- Most people pay \$144.60 in 2020 Can be a higher premium if based on adjusted gross income.
- You may have a penalty if not bought when first eligible.

If you don't take Part B when first eligible, you may pay more for Part B if you enroll later. If you have creditable health care coverage, such as coverage from your or your spouse's active employer you will not have a late enrollment penalty.



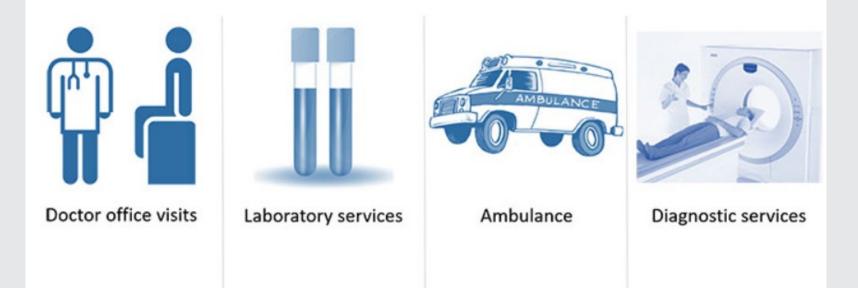


Part B Costs

□ In Original Medicare you pay an annual deductible of \$198.00 (2020)

- 20% for most services
- No Max Out of Pocket

What is Medicare Part B?



Paying for Part B

Programs to help you pay for Part B

7

How to Apply

Extra Help is managed by the federal Social Security Administration.

Three Easy Ways to Apply!

- · Apply online at www.socialsecurity.gov
- · Visit a local Social Security office or call Social Security at 1-800-772-1213 • Call SHIBA at 1-800-247-4422
- When you file an application for "Extra Help," you can also initiate an application for the Medicare Savings Program (see below). Idaho Department of Health and Welfare will contact you to help you finish the application.

Medicare Savings Programs are administered by the State of Idaho.

To Apply: Call Health and Welfare at 1-877-456-1233

to apply or visit a Health and Welfare office.

Please note, you may be asked to provide ID and information verifying your income and assets when applying for this benefit.

After You Qualify

Using Extra Help Drug Coverage

You must have a Part D plan in order to use "Extra Help." However, if you are not yet enrolled in Medicare prescription drug coverage, you can still apply for and use "Extra Help" to obtain prescriptions right away. The Humana LI-NET Program will be your temporary plan until your Medicare plan starts. You or your pharmacy can call the LI-NET Program at 1-800-783-1307 for coverage information, or call SHIBA for information.

About Senior Health Insurance **Benefits Advisors (SHIBA)**

SHIBA is part of a nationwide organization of State Health Insurance Assistance Programs (SHIP). SHIBA supports and trains a network of local counselors who help Medicare recipients access benefits and receive the care they need.

> Call SHIBA today! 1-800-247-4422 SHIBA.idaho.gov

Remember:

eligible is to apply!



The only way to know if you are This project w Save Money on your Medicare Expenses

SHBA Senior Health Insurance **Benefits Advisors**





Medigap's or Medicare Supplements





When is the best time to buy a Medigap

Usually during your Medigap Open Enrollment Period

Consider:

- Your Medigap Open Enrollment Period begins when you're 65 or older AND enrolled in Part B
 - Lasts 6 months
 - You have Guaranteed Issue Companies MUST sell you a plan
- You can buy a Medigap whenever a company agrees to sell you one
 - There will be medical underwriting
 - The plan can refuse to sell to you
 - Higher premiums may apply



Medigap Plans A ~ N

\$5,560

\$2,780

	Medicare Supplement Insurance Plans (Medigap)									
Benefits	Α	В	С	D	F*	G	K	L	М	Ν
Part A coinsurance and hospital costs (up to an additional 365 days after Medicare benefits are used)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Part B coinsurance or copayment	100%	100%	100%	100%	100%	100%	50%	75%	100%	100%* *
Blood (first 3 pints)	100%	100%	100%	100%	100%	100%	50%	75%	100%	100%
Part A hospice care coinsurance or copayment	100%	100%	100%	100%	100%	100%	50%	75%	100%	100%
Skilled nursing facility care coinsurance			100%	100%	100%	100%	50%	75%	100%	100%
Part A deductible		100%	100%	100%	100%	100%	50%	75%	50%	100%
Part B deductible			100%		100%					
Part B excess charges					100%	100%				
Foreign travel emergency (up to plan limits)			80%	80%	80%	80%			80%	80%
Standardized Medigap policies aren't required to cover long-term						-pocket 2019)***				

care (like care in a nursing home), vision or dental care, hearing

aids, eyeglasses, and private-duty nursing.

* Plan F is also offered as a highdeductible plan by some issuers in some states. If you choose this option, this means you must pay for Medicare-covered costs (coinsurance, copayments, deductibles) up to the deductible amount of \$2,300 in 2019 before your policy pays anything.

** Plan N pays 100% of the Part B coinsurance, except for a copayment of up to \$20 for some office visits and up to a \$50 copayment for emergency room visits that don't result in an inpatient admission.

*** For Plans K and L, after you meet your out-of-pocket yearly limits and your yearly Part B deductible (\$185 for 2019), the Medigap plan pays 100% of covered services for the rest of the calendar year.



Part D – Medicare Prescription Drug Coverage

Available for all people with Medicare

- Medicare Prescription Drug Plans (PDPs)
- □ Medicare Advantage *Plans (MA-PDs)*
- ↓ □ Other Medicare Plans





How Medicare Part D Works

Optional, but if you don't choose Part D when first eligible you may have to pay a penalty later

□ Plans have formularies

- Lists of covered drugs
- Must include range of drugs in each category

□ You pay the monthly premium, deductibles, and copayments (maximum deductible \$445.00)

- There is Extra Help to pay Part D costs
- if you have limited income and resources



Part D 2021 Changes

□ Max Deductible for Part D \$445.00

- **Some prescriptions** not subject to the deductible
- 28 stand alone Part D Plans in Idaho
 - \$7.30 \$123.50 premium per month
 - Choose your plan based on the lowest annual costs with deductible, co-pays, & premium.



Medicare.gov

Medicare.gov

- Enroll online at <u>www.medicare.gov</u>
- Call a local agent
- Call the plan
- Enroll on the plan's website
- o Call 1-800-MEDICARE (1-800-633-4227)

1

• Call SHIBA for help comparing plans

	Government S	-					
Sign Up / Change Plans	Your Medicare Costs	What Medicare Covers	Drug Coverage (Part D)	Supplements & Other Insurance	Claims & Appeals	Manage Your Health	Forms, Help, & Resources
star	en En ts Oc	t 15		n/Create Accou	Int Particular		
See ho Corona	w Medicar avirus	e is respor	nding to			Learn More	
Sear	care ch all ders & lities	Find 2020	020 plan? Dealth & plans	Get sta Learn a Medic	about	What's c Check c items &	covered

Search Medicare

Search

What is the coverage gap?

□ In 2020 the Gap Closed-

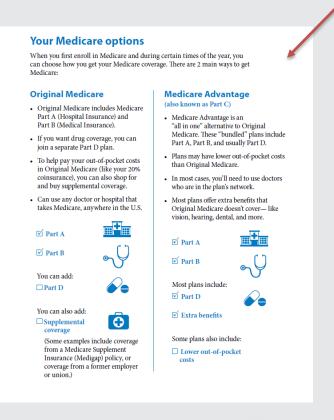
- 20% of ALL Medicare Beneficiaries fall into this.
- 2020 Coverage Gap (Donut Hole) begins after <u>you and the Plan</u> have paid \$4,020 in drug costs.
- At that point your coverage drops you pay 25% for brand name drugs, and 25% for generic drugs until you reach a total of \$6,350 out of pocket. Then catastrophic coverage begins and the plan pays most costs. (you pay \$3.60-generic; \$8.95-brand)



Medicare Advantage Plans

Health plan options approved by Medicare

- Another way to get Medicare coverage
- Still part of Medicare
- Guaranteed same Medicare Rights and Protections
- Sold by private insurance companies
- Usually will have to use network providers
 - Health Maintenance Organizations (HMO)
 - Preferred Provider Organizations (PPO)





Medicare Advantage Plans

Your Medicare options When you first enroll in Medicare and during certain times of the year, you can choose how you get your Medicare coverage. There are 2 main ways to get Medicare: **Original Medicare** Medicare Advantage (also known as Part C) · Original Medicare includes Medicare Part A (Hospital Insurance) and Medicare Advantage is an Part B (Medical Insurance). "all in one" alternative to Original Medicare. These "bundled" plans include · If you want drug coverage, you can Part A, Part B, and usually Part D. join a separate Part D plan. Plans may have lower out-of-pocket costs · To help pay your out-of-pocket costs than Original Medicare. in Original Medicare (like your 20% coinsurance), you can also shop for In most cases, you'll need to use doctors and buy supplemental coverage. who are in the plan's network. · Can use any doctor or hospital that Most plans offer extra benefits that takes Medicare, anywhere in the U.S. Original Medicare doesn't cover-like vision, hearing, dental, and more. 🗹 Part A 🗹 Part A 🗹 Part B °γ Υ 🗹 Part B You can add: Most plans include: **⁄** = 🗆 Part D 🗹 Part D You can also add: Extra benefits 0 Supplemental coverage Some plans also include: (Some examples include coverage from a Medicare Supplement Lower out-of-pocket Insurance (Medigap) policy, or costs coverage from a former employer or union.)

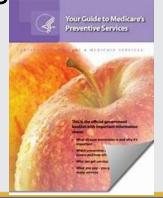
Many plans include extended benefits-

- Dental Preventative & Comprehensive
- Over the counter benefit
- Hearing Aid Benefit
- Vision Benefit
- Review your plan for your 2021 benefits



Medicare Preventive Services

- Annual Health Screening
- Abdominal aortic aneurysm screening
- Bone mass measurement
- Cardiovascular disease screenings
- Colorectal cancer screenings
- Diabetes screenings



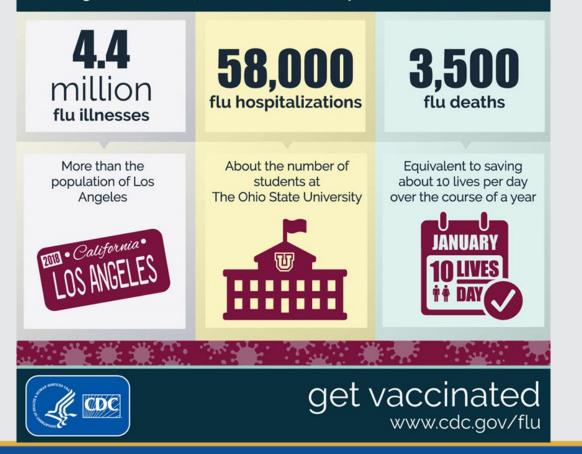
- Glaucoma tests
- Mammograms (screening)
- Pap test/pelvic exam/ clinical breast exam
- Prostate cancer screening
- Flu shots
- Pneumococcal shots
- Hepatitis B shots
- Smoking cessation



Medicare Preventive Services

the benefits of flu vaccination 2018-2019

Approximately 49% of the U.S. population chose to get a flu vaccine during the 2018-2019 flu season, and this prevented an estimated:





Prevent Fraud

Tips to prevent fraud:

- Read your MSN or EOB from a Medicare Advantage Plans
- Verify you received services as billed
- Look at amount Medicare allowed and amount you can be charged
- Check if other insurance was billed
- Review notes if payment was denied
- Call provider or SHIBA if you have questions



ultr Like Page

If you get a call offering #COVID19 items like a test kit or mask in exchange for your Medicare information, hang up! Learn to protect yourself from coronavirus scams at Medicare.gov/fraud.





Is there help if I have limited income?

- Extra Help
- Medicare Savings Programs
- Medicaid Ο 7
 - Aged & Disability Medicaid Waiver

The Programs	Am I	Eligible	e? 202	O Income a	and Asset Limits [†] Updated 03/2020	
C	[†] These limits a	re guidelines. Th	ne only way t	o know if you	u qualify, for sure, is to apply.	
"Extra Help" is a federal program that helps with Medicare Part D (prescription drug) costs. This Limited Income Asset Subsidy:	Extra Help Program	Family Size	Monthly Income	Assets*	Your Subsidized Drug Plan Benefit	
Eliminates most "donut hole" costs	Extra Help	Individual	\$1,456	\$9,360	Low or \$0 premium; \$0 deductible; \$3.60 - \$8.95	
 Reduces your plan's monthly premium, often to \$0 	Full Subsidy	Married Couple	\$1,960	\$14,800	copay; Most "donut hole" costs eliminated.	
 Cuts the yearly deductible, often to \$0 Greatly reduces pharmacy copays, 	Extra Help	Individual	\$1,615	\$14,610	25-75% premium reduction; \$89 annual deductible;	
even on expensive medications	Partial Subsidy	Married Couple	\$2,175	\$29,160	15% copay; Most "donut hole" costs eliminated.	
Allows you to change your plan once per quarter during the first nine (9) months of the year	Your home, one car, pe up to \$1,500 for burial	n bank accounts, stocks, be rsonal possessions, burial p costs won't be counted. Th n application to find out if	assets count With this me	costs enrinnated. ouples can choose to have their income and nted under the Community Property Method. method one spouse may qualify as an for a Medicare Savings Program.		
Aedicare Savings Programs	Medicare Savings Programs	Family Size**	Monthly Income	Assets*	Helps You With	
Help pay some Medicare Part A and	Qualified Medicare	Individual	\$1,084	\$7,860	Part A and Part B premiums, deductibles and copays.	
Part B costs AND Automatically gualify you for "Extra	Beneficiary (QMB)	Married Couple	\$1,457	\$11,800	Extra Help Full Subsidy	
Help" paying for Medicare prescription drug coverage	Specified Low Income Medicare	Individual	\$1,296	\$7,860	Part B premium	
Offer varying amounts of assistance that you can qualify for depending on	Beneficiary (SLMB)	Married Couple	\$1,744	\$11,800	Extra Help Full Subsidy	
your income and assets	Qualifying	Individual	\$1,456	\$7,860	Part B premium	
Step.	Individual (QI)	Married Couple	\$1,960	\$11,800	Extra Help Full Subsidy	
	who are working may qualify for the and Nursing I Workers With Disabilities (WWD) Speak to your and/or Qualified Disabled Working Department of			munity Services Assistance.	There is no estate recovery for Medicare Savings Programs.	
AN CANTON	Call: 1-	800-247-44	22		SHIBA.idaho.gov	





Key Points to Remember

- Medicare is health insurance
- Medicare doesn't cover all health care costs
- There are different ways to get Medicare
- There are programs for people with limited income and resources
- Important...
 - > Make the right decisions for your needs
 - Make them at the right times
 - Get help if you need it



For More Information

- o <u>www.medicare.gov</u>
- $\circ~$ Medicare and You Handbook
- 1-800-MEDICARE
- $\odot~$ Your SHIBA Counselor 1-800-247-4422

www.doi.idaho.gov/SHIBA



