Q: After sending emails to students from FAsT, I received an "undeliverable" email notice for one or more students.

A: University of Idaho email systems use the student’s preferred email address in Banner, as does the FAsT system. Often, when a student changes their email address, the record in Banner is not updated. The student has probably missed other important University communication which is also distributed to the preferred Banner email address. If you have an email address for the student, you can forward the email to that address and please encourage the student to update their Banner record so they don’t miss important University email communication.

Q: My WSU students are not shown in FAsT, and I want to survey them, too.

A: FAsT uses the official student list from Banner, which currently does not include students enrolled at WSU taking classes at the University of Idaho. You may choose to print your survey in FAsT and ask your WSU students to fill it out on paper.

Q: Do I need to have IRB approval for my FAsT survey?

A: FAsT surveys used for instructional improvement do not need IRB approval. If there is any question about potential use for research and publication, you should err on the side of seeking IRB approval.