AGIT
AGIT Summary
January 23, 2013
1:00 p.m. – 2:00 p.m.
ADMIN 207

Attendees:
Dan Ewart, ITS
Trina Mahoney, Budget office
Charles Buck, CDA Center for Higher Ed
Robert Stone, Department of Accounting
Nancy Krogh, Registrar's Office

Not in attendance: Steve Neiheisel, Hannah Davis, Chris Cooney, Lynn Baird

Updates/Information

- System down/restore
  - Banner outage before Christmas
    - Maintenance work nothing new never had a problem before
    - Corruption of data and loss of some data
    - Reapplied transactions from logs
    - Will only do this process when system is down in the future
  - Student email
    - MS had some problems on their side 1st day and a half.
    - Students not reading their emails and following instructions
      - 1900 calls to the helpdesk as of yesterday regarding the email.
    - Students would go in to their account and change their password - their mobile devices would continue to try and log into the account and would eventually lockout the account.

Projects (new/potential)

- Free software – College of Science
  - Sent out to group previously
  - Ongoing discussion
- Library – Open Source Journal System
  - Volunteer to work with one of Dan's staff
  - Bob Stone volunteered
- Student Affairs – Training System
  - Steve and Nancy meeting with Cori Flannigan later this week on this.
- Athletics
  - Demoing a system that may require uploading of student information.
  - Nancy sent the information to Steve to follow up on this.
- Clicker system using cell phones
  - Maybe requesting and storing student information
  - Top Hat Monocle
  - Nancy contacted G.
  - Will forward information to Dan also.

Projects (under investigation) – updates /status

- Vandal Store Price Checking Software -- Approved
- HR Background Check System – Approved
    - Employee enters their information
    - Employer receives an email pass or fail.
- Parking and Transportation Services Software upgrade – Approved
- CRM Reboot
    - Meeting with campus management coming up to

Projects (approved) – updates/status

- Library SpringShare LibChat
    - Update next meeting from Lynn
- WebTreqer
    - On hold
    - Working with Joe Hoffman rep for Ellucian
        - Not honoring service credits since they changed names
        - Not honoring a verbal agreement to not charge us for MyUidaho portal which was shut off last year.
- UI Mobile Application
    - Nancy's group did some testing on this and found some problems
        - Brian is working on resolving those problems.

Other issues

- G5 update
    - Steve and Dan will talk to G5
    - Supplied an update for the budget hearings
- PIN discontinuation
    - Moving right along
    - Date February 19, 2013
- ITS can assist local police to track student's mobile devices on the network in the event of an emergency.
- Legal issues when dealing with student email
    - UI will refer police to Microsoft
    - Microsoft very likely will refer back to UI
- Projects that are being held up and not moving forward (WebTreqer)
    - Could be perceived as being held up by AGIT, when in reality it is a problem with the vendor.
    - Need to update AGIT website with more details.

These are summary notes of the general topics discussed and do not reflect all of the details