

MARCH 2022

Jeremy Mutart - Surplus & Solid Waste Supervisor

7 March 2022

"Full kudos to Jeremy Mutart, the UI's Surplus & Solid Waste Supervisor, for developing and making available the new UI Exchange Marketplace available via Teams. Jeremy resolved a number of procedural and policy issues with a new data system, and significantly increased the UI's ability to make reusable items available to the UI community prior to submitting them surplus and on into the auction, waste and recycling streams. That also reduces the UI's expenses, waste and recycling footprint and in many areas. Well done, Jeremy!

To make sure everyone knows how to use the new system, you can view available items or post your own items on the Teams UI Exchange Marketplace. The full instructions are at the top of the page, but short version is:

1. Using Outlook, address an email to: General - FM-SurplusExchange
b18f9905.groups.uidaho.edu@amer.teams.ms
2. Type ""Need to Get Rid Of"" or ""In Search Of"" in the subject line.
3. In the body of the email, include the following information, as appropriate:

NEED TO GET RID OF

- A photo
- Deadline for expressing interest
- Details on the condition, make, model, age, etc.
- Location of item(s)
- Contact information

IN SEARCH OF

- Description of furniture or equipment
- Specific model, dimensions, features, etc.
- Desired condition or age range
- Where you are located
- Contact information

4. Send the email. That's it!"

Shelby Silflow - Buying Manager

9 March 2022

When it comes to delivering an exceptional customer experience, Shelby Silflow wrote the book! Under Shelby's stewardship, our relationship with the VandalStore has grown into a trusted and important partnership. Beyond knowing her business, Shelby has taken the time to know and understand our customers—senior level energy executives from across the United States and around the world. Most have never been to Idaho, let alone our campus, and they leave with a connection to and love of the University of Idaho. Developing and managing these industry relationships ensures the viability of our 69-year-old Energy Executive Course. Recently, Shelby took the time to personally deliver an order and update me on the status of an upcoming curated

and custom branded course package. Her commitment to her customers, creativity, and dedication to the U of I is remarkable—we should all aspire to be more like Shelby Silflow!

Sarah Martonick - Asst Dir, OSP Operations

9 March 2022

Sarah oversees a large team running complex processes and high-volume work. Her and her team work hard to be responsive and provide good customer service in a rapidly changing climate of sponsor funding. She knows sponsor programs well, and she knows how to get answers quickly to all the questions that arise around research administration. She has both attention to detail and broad scale understanding of university needs and processes.

Shelby Silflow - Buying Manager

10 March 2022

"Too often we don't take the time to speak the positives to the people who make such a difference in our lives and our work. I would like to change that. I have worked with Shelby Silflow for several years now. When I say that I have NEVER worked with someone more dedicated to her job and the mission of the University or her community, I truly mean it. Shelby has gone the extra mile for me so many times. I work in Extension and I struggle with finding the tools I need to recruit those that I serve on a daily basis. President Green asks us to "vandalize" Idaho and with limited budgets, it is a difficult thing for us to do on our own without partners like Shelby. She has been involved in my outreach programs for years and knows the value of getting our brand out and the job that we are doing. I would like to give you a couple of examples of how invaluable she has been to me and my programming:

- I teach elementary students about financial wellness. We make piggy banks and chore charts. This has become one of the most requested programs that I offer. When I started these classes, I had applied for a grant to pay for the supplies and for some UI specific items. Working with my budget, Shelby always finds age-appropriate toys and backpacks/totes for the little kids. She finds the best deals to get the most for our money and reaches out to other departments to get our needs met without breaking our budget. One year, I got 847 backpacks... that's what we could get with my budget. But she reached out to other departments to get a larger order so we could order the bulk quantity (I might have gotten 200 without this help). She is constantly thinking of ways to get us all what we need and support the University that we all love.

o In addition to this, we don't have a Vandal coloring book... not many people would think this was a huge deal but Shelby took the initiative to get two different coloring sheets made up and branded so that my program could have a coloring sheet with contact information on the back to take home to parents after the class. She has been an amazing marketing partner with ideas that make my programs not only better but demanded. Just so you know... these coloring sheets are getting to the right people. I have been stopped in Walmart more times than I can count with people that have seen my picture on the back of these coloring sheets. They are always so happy that UI has this program and is making such a difference in our schools.

- Another program I teach is a simulation called “That’s Life” where high school students (grades 7-12) learn about real-life decisions without the real-life risk. They are given a job, the income and education that comes with that job and a family situation. In this very interactive simulation, the students apply and “own” their mock decisions. Students love this, teachers request this and parents appreciate this simulation. It is a massive program. This year, we are doing 4 simulations reaching 7 of our local high schools. So when I called Shelby to let her know the craziness I was about to take on (normally I do one simulation a year), she got busy. She sees the value in this program for recruiting and bringing more students/tuition dollars into the University. She reached out to her contacts and not only got them to do special publications for the students’ backpacks (which she got for me too) but found ways to make sure that the UI was well-represented in these events with UI toys for each of the students.

These are just two of the events that I reach out to Shelby for. She is always the first partner I call when I have something happening. We work together so well. Her willing and positive attitude is amazing. She knows the answers and she always goes the extra mile to make my events spectacular and memorable for the groups I am working with without overdoing my budget restrictions. She helps me plant those “Vandal seeds” that bring these future Vandals to our door. I have worked in many University settings and one thing I know to be true... when you have people on your team that love their job and their community, it shows. Shelby is amazing and we are so very lucky to have her here. I know that I couldn’t do what I do without her help.

Thank you so much for letting me share. Please share my praise to Shelby too. I do every time I work with her."

Samir Shahat - Executive Director

11 March 2022

Samir worked days, nights, and weekends to prepare and submit a renewal to the Nuclear Regulatory Commission (NRC) for the University of Idaho's Broad Scope Radioactive Materials license. This renewal is submitted every ten years and is extraordinarily detailed. Three days after the submittal of this application the NRC flew two inspectors from Texas to Moscow to complete a surprise inspection. To Samir's credit he was fully prepared, again he worked all weekend just to ensure that everything would be organized for such an event. When the inspection actually came to fruition, he coordinated the inspection and tour without issue. He truly goes above and beyond in his role on a routine basis. I think this would be a great opportunity to show him how much he is appreciated for his active role of keeping the University a safe and healthy place. Thanks for your consideration.

James Stetson - Maintenance Craftsperson

14 March 2022

Received this email from a resident in one of our residence halls.

"James Stetson came to unclog my drain and we was so nice! He left the sink super clean and organized under my sink too. Give the man a raise. Or let him know he's doing great. James Stetson is literally the best. I love that man."

Mandy Brocke - HR Recruitment Resource Specialist

15 March 2022

A special kudo to Mandy Brocke for her above and beyond hard work on the PeopleAdmin (applicant tracking system) workflow updates. This has been a long-term project, with lots of stops and starts. Your kindness, patience, resilience, experience/knowledge, critical thinking and can-do attitude when working with the vendor, UI stakeholders, hiring managers and search coordinators wins the day! Thank you!!

Noelle Simmons - Administrative Specialist

15 March 2022

A special kudo to Noelle for her above and beyond hard work on the faculty side of PeopleAdmin (applicant tracking system) workflow updates. This has been a long-term project, with lots of stops and starts. Your kindness, patience, resilience, experience/knowledge, critical thinking and can-do attitude when working with the vendor, UI stakeholders, hiring managers and search coordinators wins the day! Thank you!!